

Dear Patient,

Welcome to Lumicera Health Services. We look forward to providing your infusion services.

This welcome packet contains resources to help you make the most of our pharmacy services.

Please send back the following forms in the pre-paid envelope included in this folder. Visit our website for more patient resources at lumicera.com/infusion

- HIPAA Waiver
- PHI Release Form
- LIS Consent Form

As your infusion specialist, we focus on understanding you and your individual needs. Our evidence-based clinical care programs have been developed with your well-being in mind. We will work closely to provide you with the highest possible level of care and improve your health. Our team is available to assist you through your therapy by offering:

- Personalized consultation and support
- Frequent follow-up and ongoing assessments
- Fast and accurate medication and medical supply delivery
- Refill reminders, by phone and/or text
- Ongoing engagement with your provider
- Clinical expertise
- Compassion

Call us toll free at 855-213-1015

If you need immediate assistance, we have a specialty pharmacist on call 24/7/365

We are available: Monday - Friday from 8:00 A.M. to 5:00 P.M., CT

We are closed on weekends and most major holidays.

We are dedicated to providing you with the highest standard of care. Thank you for allowing us to serve your infusion needs.

Sincerely,

Lumicera Health Services